



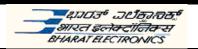
# "e-Chhawani" Online Management of Cantonment Boards



# Bill Genie

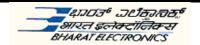
**User Manual** 





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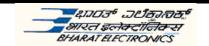
#### **About this Manual**

The purpose of this document is to help citizen to operate the Bill Genie. The product provides a digital interface, allowing viewing and online payment of Challan.

The Bill Genie allows the citizens to:

- a. Search Challan
- b. View the Challan Details
- c. Online Payment of Challan
- d. View the Payment Receipt

This manual covers up the various features of Bill Genie and every feature is defined with a screenshot for user assistance.

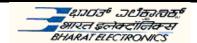


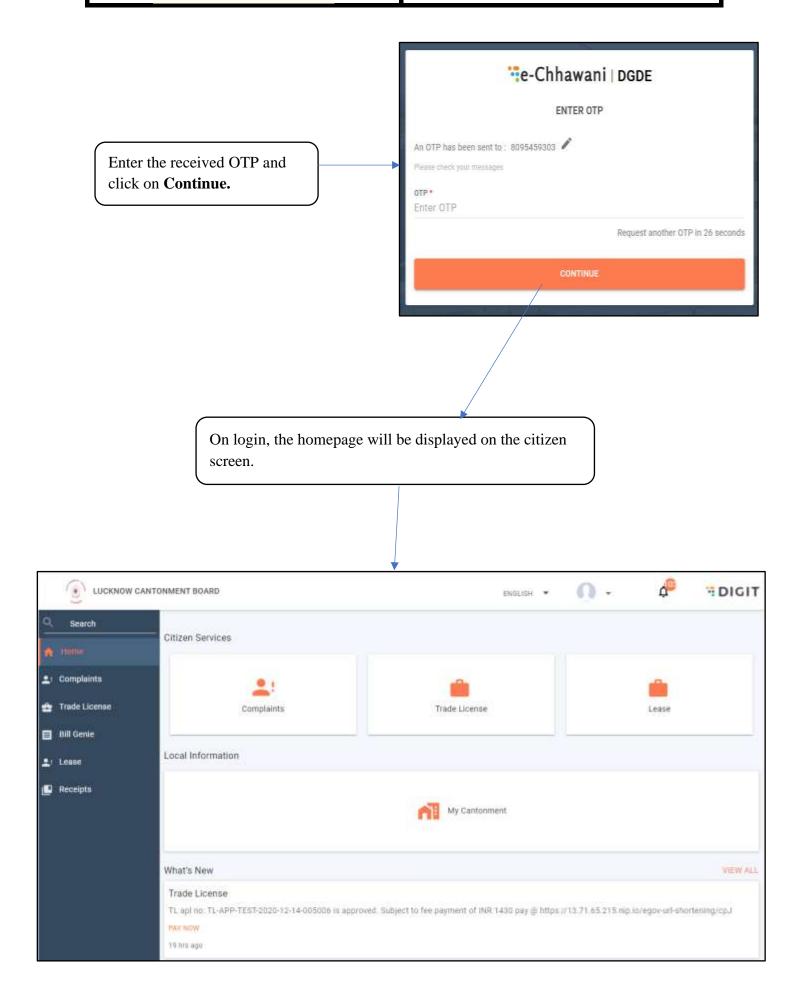
# 1. General Functions

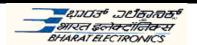
# 1.1 Login into the Application

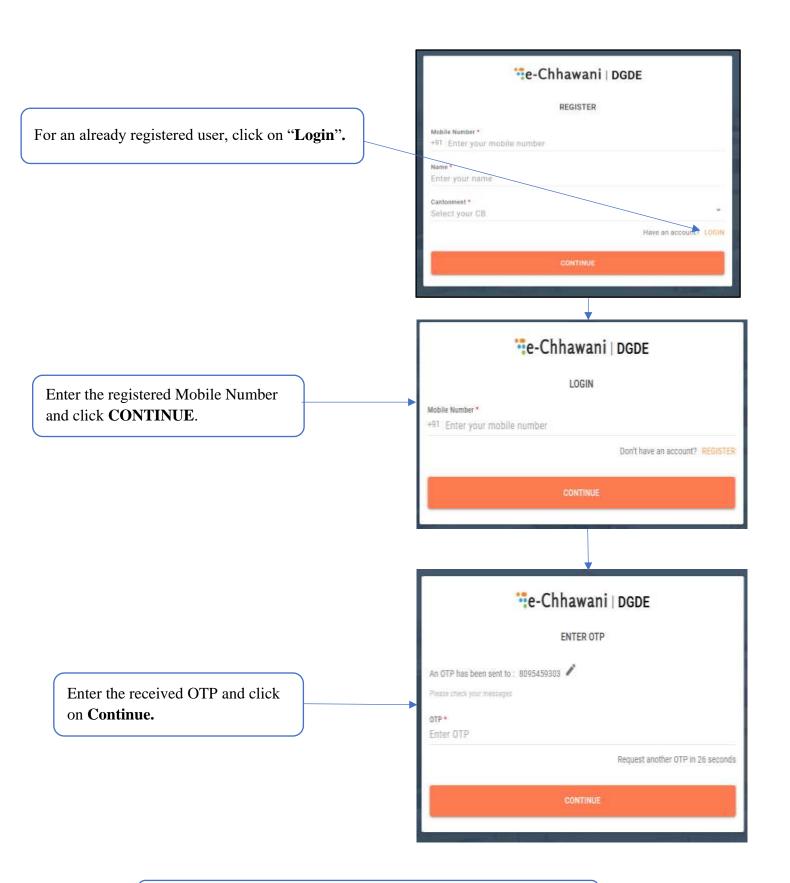
To login, please go to the following link: <a href="https://echhawani.gov.in/citizen/">https://echhawani.gov.in/citizen/</a>

e-Chhawani | DGDE The citizen lands on the following page. Select the language of choice and click English । हिंदी on Continue. हिंही e-Chhawani | DGDE REGISTER Mobile Number \* +91 Enter your mobile number To Register, Enters Mobile Number, Name and selects Enter your name his/her CB and click on Continue. Cantonment \* Select your CB Have an account? LOGIN An OTP will be sent to the entered Mobile Number.

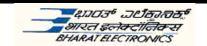








On login, the homepage will be displayed on the citizen screen.

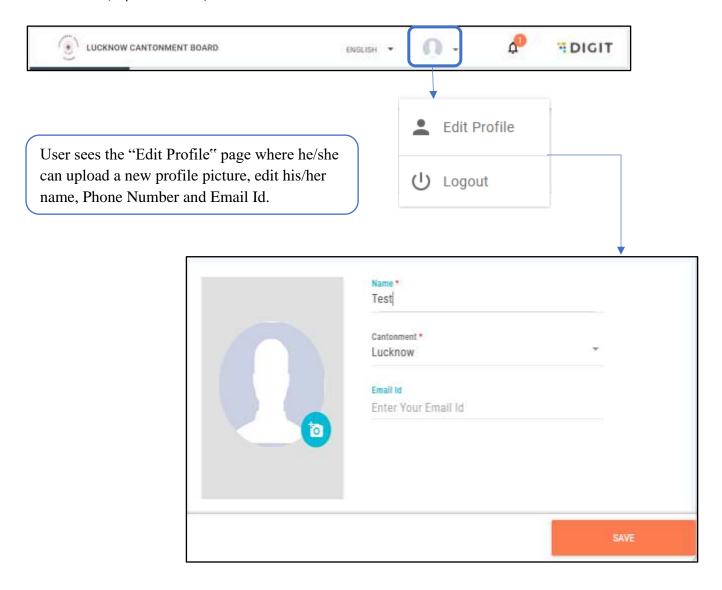


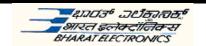
# 1.2 Editing the Profile

Follow the steps shown below to edit your profile. You can:

- a) Enter/Update Name, Cantonment and Email ID
- b) Upload Profile Photo

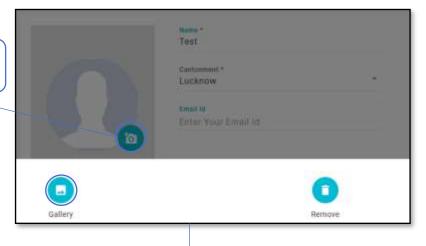
#### 1.2.1 Enter/Update Name, Cantonment and Email ID





#### 1.2.2 Update Profile Photo

To update the profile photo, click on the Camera Icon.



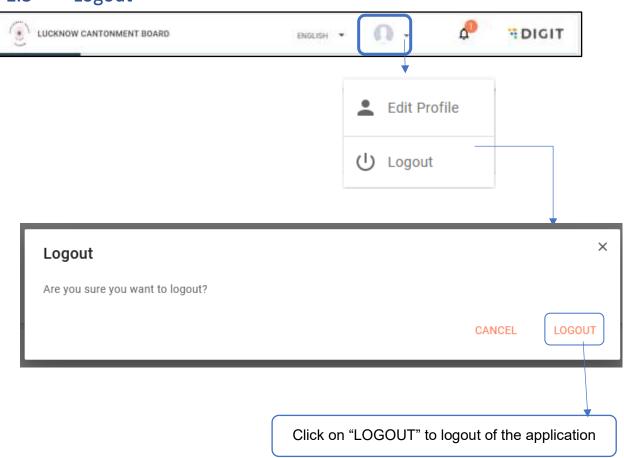
Two options appear on the screen:

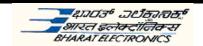
#### "Gallery" and "Remove".

Click on "Remove" to remove the present Profile picture and click on "Gallery" to upload a new picture from the computer.

Once the user is done editing his/her profile, click on "SAVE" button in the bottom right of the page to save the changes

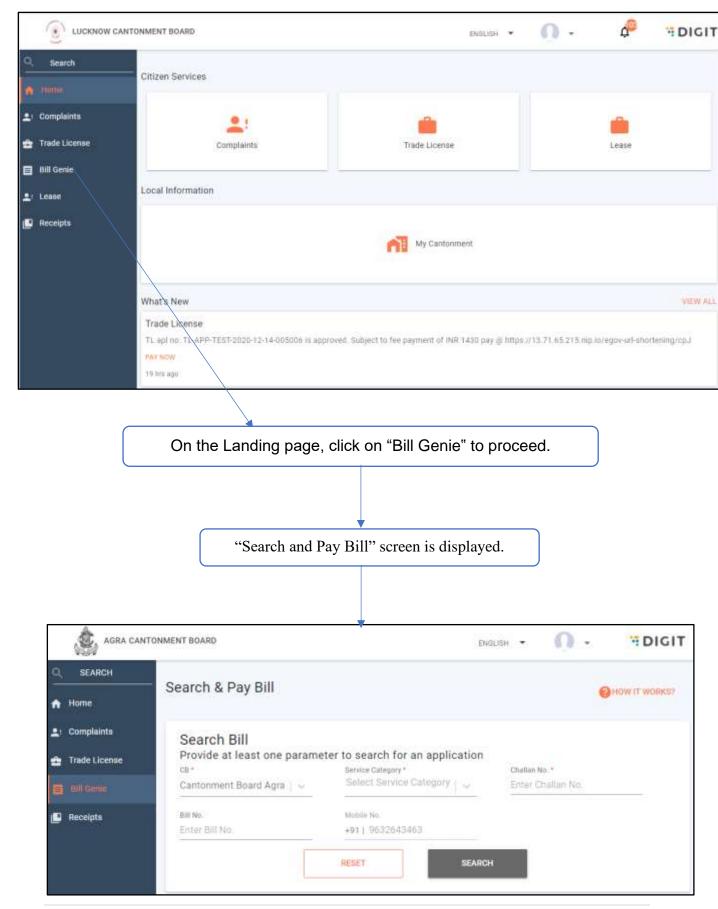
## 1.3 Logout

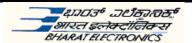


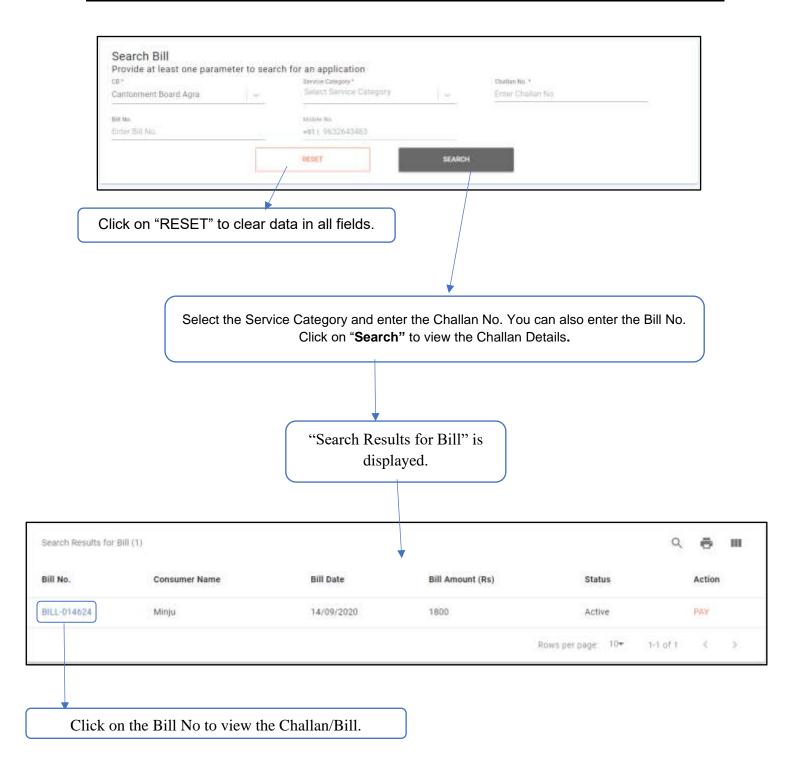


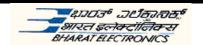
#### 2. Bill Genie

#### 2.1 Search and View Bill





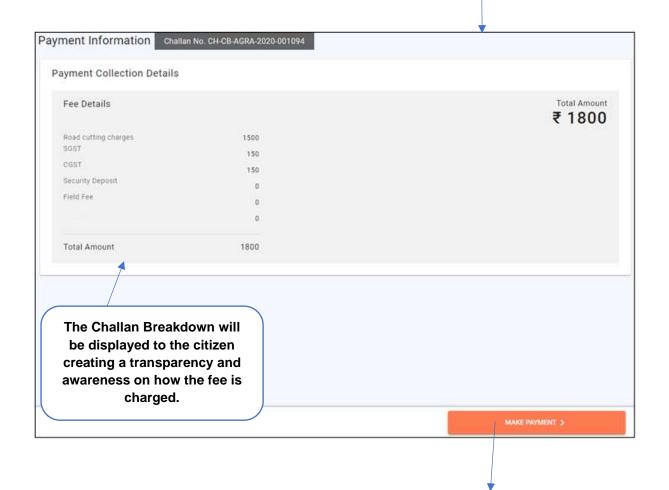




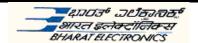
## 2.2 Pay Bill

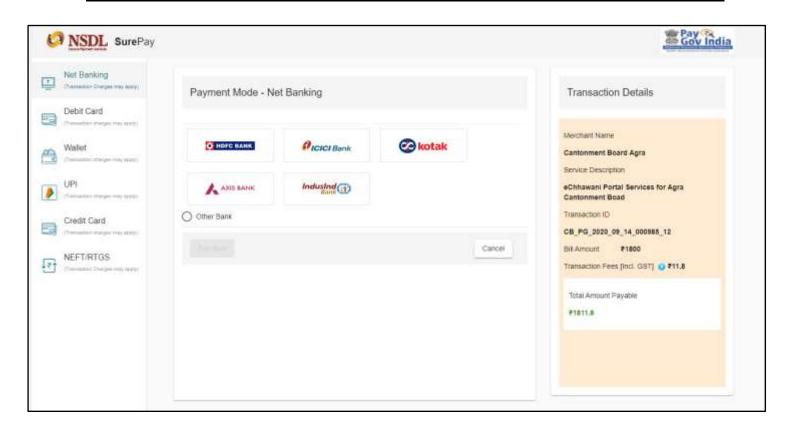


In the search results for Bill, click on 'PAY' to pay the Challan/Bill.



Once the fee is reviewed, the citizen can click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.



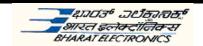


Payment Information

Payment has been collected successfully!

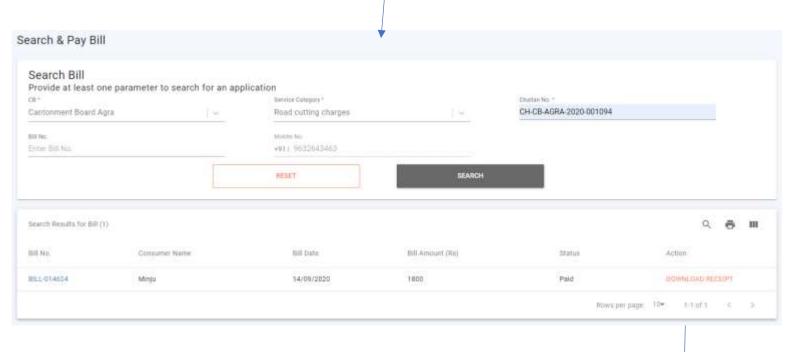
And this above regarding Payment Collection has been sent to the registered Mobile No. of the loser owner.

Click Download/Print to view or print the receipt.



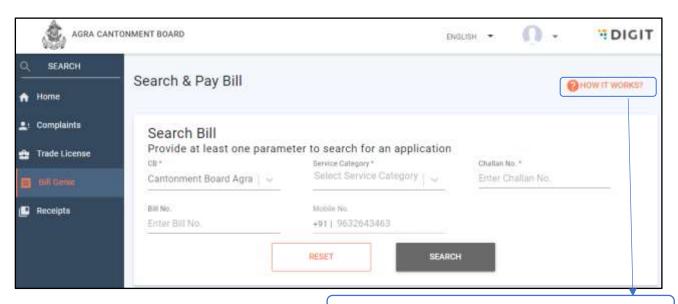
#### 2.3 View Receipt

In Search & Pay Bill, select the Service Category and enter the Challan No then click "SEARCH" button.



For already paid Challan/Bill the action is changed to "Download Receipt". Click on "DOWNLOAD RECEIPT" option to view the receipt.

#### 2.4 How It Works



To view the user manual, click on "HOW IT WORKS"